

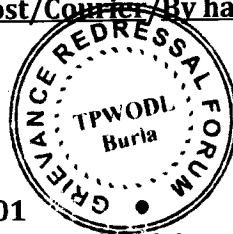
Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,

Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)

Ref: GRF/Burla/Div/BNED/ (Final Order)/ 431(4)

Date: 31.10.2025

Present:

Sri Ranjan Kumar Naik, President

Sri S.K Dora (Co-opted Member)

Sri S.Tripathy Member(Finance)

1	Case No.	BRL/449/2025			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Jayananda Pasayat At-Piplikani, Po-Dalgaon Dist-Jharsuguda	4172-2507-0293	9938650566	
3	Respondent/s	SDO (Elect), Belpahar		Division B.N.E.D, TPWODL, Brajarajnagar	
4	Date of Application	23.10.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	23.10.2025			
9	Date of Order	27.10.2025			
10	Order in favour of	Complainant		Respondent	Others
					✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Bandhbahal
Appeared
For the Complainant- Jayananda Pasayat



For the Respondent - SDO(Electrical), Belpahar, TPWODL.

GRF Case No- BRL/449/2025

Jayananda Pasayat
At-Piplikani, Po-Dalgaon
Dist-Jharsuguda
Consumer No-4172-2507-0293

VRS

SDO(Electrical), Belpahar, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

The Case was previously admitted vide the complainant's petition on 21.06.2023 & final order issued in GRF Case No BRL/46/2024 vide L No GRF/Burla/BNED/(Final Order)/1436 (4) Dt. 23.02.2024.

The complainant may may be advised to approach the appropriate authority for redressal of his grievances that was pronounced in the above order already passed, if he is not satisfied with the action/inaction of the opposite party.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

S.K Dora
(Co-Opted Member)
Co-opted Member

S. Tripathy
Member (Finance)
Member

Ranjan Kumar Naik
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Grievance Redressal Forum**
TPWODL, Burla - 768017
Copy To:
1. Jayananda Pasayat, At-Piplikani, Po-Dalgaon, Dist-Jharsuguda.
 2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
 3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
 4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/449/2025)

**GRIEVANCE REDRESSAL FORUM
TPWODL, BURLA**

Qtr.No.SD-6/2,Sourav Vihar, Near NAC College,
Burla-768017, Ph 067661-255691
Email:-Wesco_grf@Yahoo.in

Complaint No-

No.....

Dt.....

TPWODL, Burla

- 1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

SC- NO- 4172-2507-0293

Post- Dolgeon

Mob-9938650566

Name- Jayaramanda Pasayat

Pin-

Add- Piplikani

Dist- Thorsuguda

- 2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

Junior Engineer (Electrical), Bandhbahal section,
Dist. Thorsuguda.

- 3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

My house was destroyed in the year 2011 due to heavy rains and I was staying in a rented establishment till 2021. I constructed my house in 2021-22 and when I asked for connection, they told me that I have Rs.94,000 dues. The SDO & JE Baig Babu said that if I pay Rs.64,000, I will be relieved but after paying Rs60,000, they are again asking for Rs20,000.

- 4) Relief sought for:

Kindly investigate and rectify my false billing of Rs94,000 and close it so that I can take back my electricity. I have already paid Rs60,000. kindly help me out.

- 5) Any interim Relief sought for, pending final decision.

No.

- 6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

No.

- 7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

No.

- 8) Complain no. allotted by the office of ESO/SDO/EE. If any.

No.

Place:-

Bandhbahal

Date:-

23/10/25

signature of the Applicant